

Java Applets and Windows Vista w/ IE 7

Any user of Windows Vista should upgrade their Java version to Java 6. It is available at <http://www.java.com>.

Most issues are limited to GUI related glitches. However when running IE 7 on Vista with Java 1.4.x or Java 1.5.x you may also experience inability to download files. This problem does not exist when running Firefox browser.

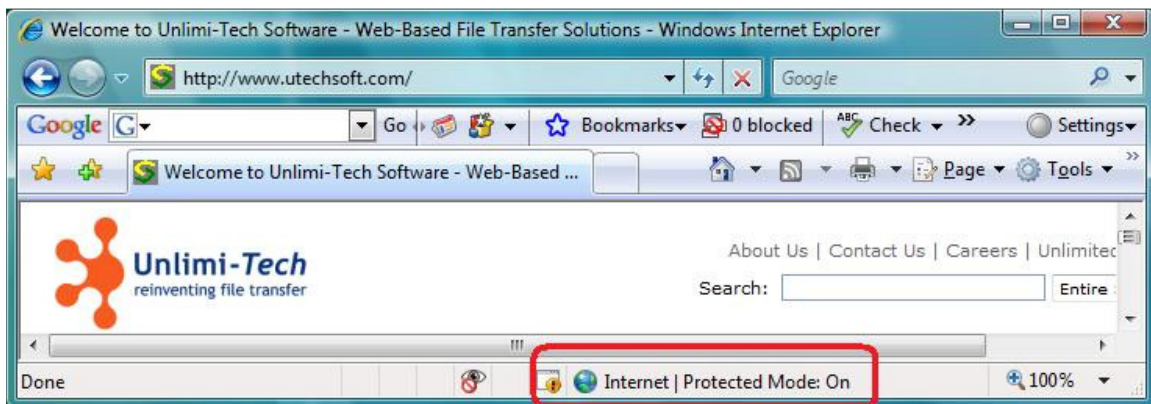
In addition, Vista has made considerable changes to security, and no longer allows Java applets to save files in folders such as C:\ or other system folders. This does not seem to be an issue with Firefox.

Regarding the issue of downloading files using IE7 on Vista. This issue only occurs when the user is logged in using a regular user account and not an Administrator account.

IE has a feature called Protected Mode which disables the browser to download files. Turning this feature off will enable downloading of files through our applets.

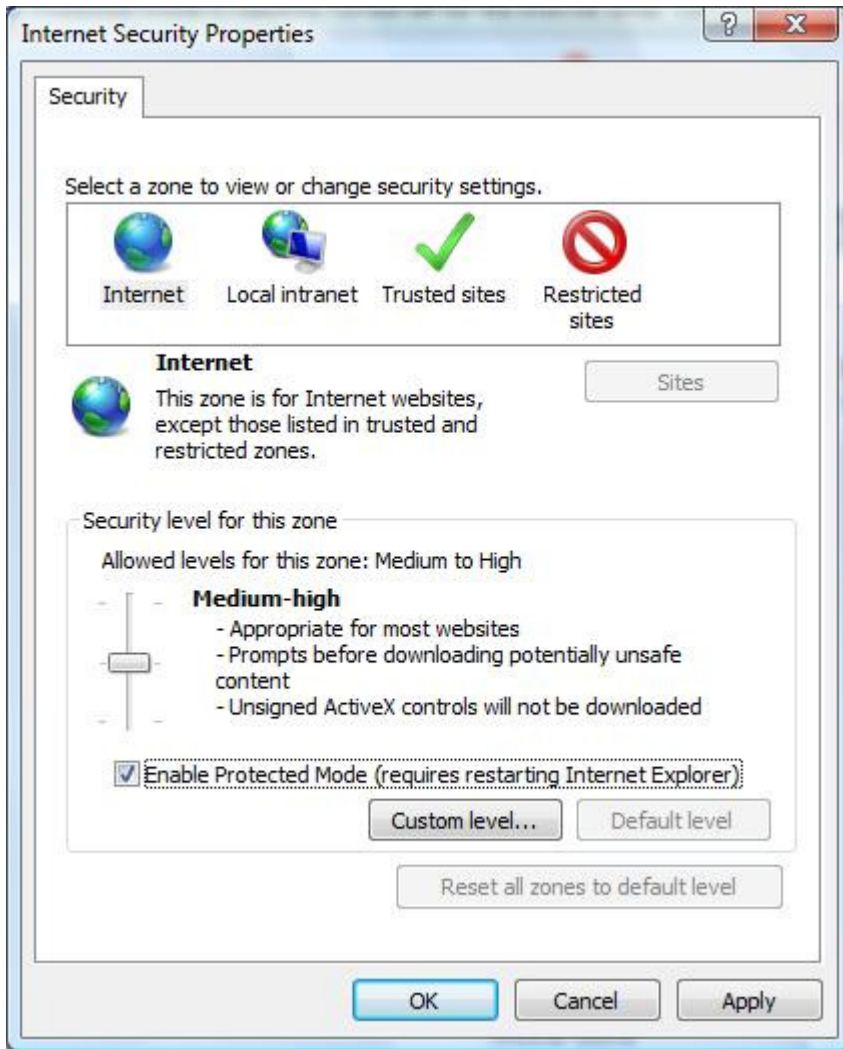
Below are instructions on how to turn Protected Mode off.

1. Open up your IE7 browser and locate "Internet | Protected Mode On" which is at the bottom right hand side of the browser.



2. Double click to open up the security settings.

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3. Uncheck the Enable Protected Mode checkbox and click apply and then Ok.

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4. Close down all open IE7 browsers
5. Reopen browser, go to your FTP site and log in.

If you are still having problems, submit a trouble ticket from your Control Panel to the Support Group. Or email support@ftpworldwide.com.