

The purpose of this document is to describe the steps to follow when a WARNING pop-up window appears, as you go in to your Java FTP web site. These pop-ups will appear the first time you go in to the FTP Site or whenever Certificates or Digital Signatures are updated. Once the certificate or signature has been trusted this pop-up will no long appear.

### Windows browser Pop-up Screen Sample:



Check box “Always trust content from this publisher”  
Click on “Run” button.

If you cancel out of this screen you will not be allowed to open the site until you do the following steps.

#### Internet Explorer:

1. Go to *Tools –Delete Browsing History or Internet Options*
2. Delete *Cookies* and/or *Cache*.
3. Close the browser then go back in and return to the FTP Site.
4. Follow the steps above to TRUST the updated Certificate or Digital Signature.

#### FireFox or Netscape:

1. Go to *Tools – Clear Private Data*
2. Delete *Cache* and *Cookies*
3. Close the browser, open it back up and return to the FTP Site.
4. Follow the steps above to TRUST the updated Certificate or Digital Signature.

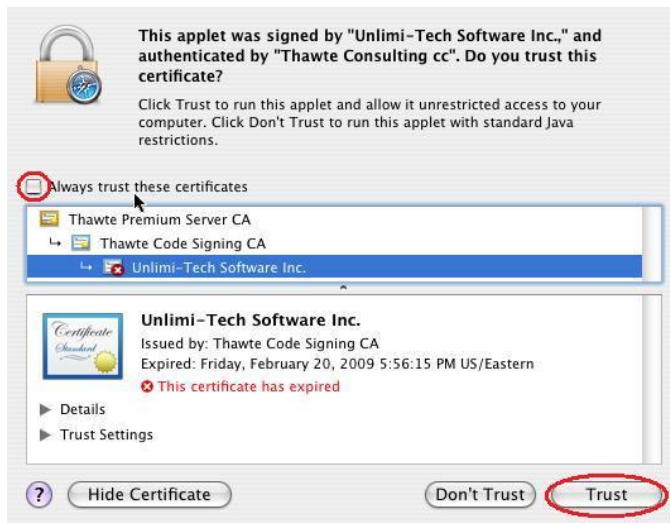
**If these steps don't get the pop-up to reappear go to:**

1. *START – CONTROL PANEL – JAVA*
2. Click on *Security Tab*
3. Click on *Certificates* button
4. Under *User tab - Trusted Certificates* or *Secure Sites* REMOVE any reference to Unlimi-Tech Software Inc., <3ldomain>.ftpworldwide.com or <3ldomain>.ftpww.com.
5. Close the browser, open it back up and return to the FTP Site.
6. Follow the steps above to TRUST the updated Certificate or Digital Signature.

## Macintosh Browser Pop-up Screen Sample:



Click on "Show Certificate"



Check box "Always trust these certificates"

Click on "Trust" button.

**If you cancel out of this screen you will not be allowed to open the site until you do the following steps.**

**Safari:**

1. Go to *Tools –Delete Browsing History or Internet Options*
2. Delete *Cookies* and/or *Cache*.
3. Close the browser then go back in and return to the FTP Site.
4. Follow the steps above to TRUST the updated Certificate or Digital Signature.

**FireFox or Netscape:**

1. Go to *Tools – Clear Private Data*
2. Delete *Cache* and *Cookies*
3. Close the browser, open it back up and return to the FTP Site.
4. Follow the steps above to TRUST the updated Certificate or Digital Signature.

**If these steps don't get the pop-up to reappear go to:**

1. *FINDER – Applications – JAVA*
2. Click on *Security Tab*
3. Click on *Certificates* button
4. Under *User tab - Trusted Certificates* or *Secure Sites* REMOVE any reference to Unlimi-Tech Software Inc., <3ldomain>.ftpworldwide.com or <3ldomain>.ftpww.com.
5. Close the browser, open it back up and return to the FTP Site.
6. Follow the steps above to TRUST the updated Certificate or Digital Signature.